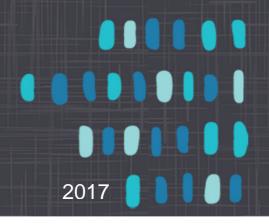# Support Clusters and Price Framework - Cluster 3

2017

What is a Support Clusters and Price Framework?

The Support Clusters and Price Framework (the Framework) provides information about the types of services and associated prices that will be paid for supports identified in a person with disability's individual plan.

What is a Cluster?

The Framework is divided into clusters, each developed to achieve global outcomes. Each cluster can include a range of service of support strategies designed to achieve the goals identified in an individual's plan. This provides flexibility for services to be changed to meet the individual's goals, while remaining in line with the global outcome.

Cluster 3: Communication

Cluster 3 is related to how the person's disability impacts on their ability to communicate their requirements and understand information to follow or engage in essential activities.

What kind of supports can be included under Cluster 3?

There are a variety of different supports focused around interpreting and translation related to a person's disability that an individual can access to assist in achieving their communication goals. These funded supports can enable independent communication in personal, social or community activities and can be included within a WA NDIS plan when determined to be reasonable and necessary.

The Framework lists some examples of the types of supports that can be funded, these are indicative only and are not exhaustive. Any interpreting and translation supports that are determined to be reasonable and necessary can be funded.

These include, but are not limited to:

- Auslan One and Two;
- Tactile Interpreting;
- Training in the use of communication techniques such as Auslan and Braille;
- Training for Carer/Parent specifically around communication techniques; and
- Print accessibility services.

What kinds of supports are not included under Cluster 3?

The following cannot be funded under Cluster 3:

- Supports that are provided by other mainstream services or agencies, and
- Translation and interpreting from languages other than English.

What about Assistive Technology (equipment)?

There are a variety of Assistive Technology supports relating to hearing, vision and communication that may be included within a WA NDIS plan when determined to be reasonable and necessary.

These include, but are not limited to:

- Vibro tactile devices;
- Braille embosser- note-taker with voice output;
- Tactile computer displays; and
- Communication boards.

Individuals wanting to discuss their assistive technology needs are encouraged to do this with their Local Coordinator during the planning process. Please note Assistive Technology is not addressed in the Framework.

Who can I speak with if I have any other questions?

Individuals, families, and carers should contact their Local Coordinator.
Service Providers should contact their Service Contracting and Development Officer (SCDO).