

## November 2014

### Positive start to WA NDIS My Way

The first quarterly report for WA NDIS My Way has been released. The trial is off to a good start, with 518 people becoming eligible for supports and services in the first three months. Nine people with psychosocial disability were found eligible during this period and many more are currently connecting with My Way Coordinators in the Lower South West. Nine new service providers also registered to deliver services in the trial site.



[Read our first quarterly report](#)

### Personal stories – Teneal Duggan

Teneal Duggan from Cowaramup is well known in her local community. Teneal and her family worked closely with their My Way Coordinator to develop a personalised plan, which focuses on supporting Teneal to reach her goals, such as developing her work and social skills.



[Watch a video about Teneal's My Way journey](#)

### Pricing framework for service providers

The Disability Services Commission, in partnership with service providers, has developed a Pricing Framework for organisations that currently provide services in the WA NDIS My Way trial site, or are looking to provide services in the future. This

framework identifies the support clusters and associated price ranges that apply in the Lower South West.

[Pricing framework for the Lower South West](#)

## **How to become a service provider for WA NDIS My Way**

If you or your organisation would like to provide services in the WA NDIS My Way trial, you can apply to be part of the Disability Services Commission's Panel Contract for Individually Funded Services.

[More information about becoming a service provider](#)

## **The right to review and appeal key decisions**

People with disability, their families and carers have the right to request a review of key decisions made by My Way Coordinators. People can also request an appeal if they are not happy with the outcome of the internal review process.

To guide people through this process, the Commission has produced a 'Reviewing and Appealing Decisions' fact sheet.



Sara King (left) from the My Way office in Busselton with a display of all the WA NDIS My Way fact sheets.

[Fact Sheet – Reviewing and appealing decisions](#)

## **We value your feedback**

Please contact us with any queries you might have about the trial.

Call 1800 996 214

TTY 9426 9315

Email us on [MyWay@dsc.wa.gov.au](mailto:MyWay@dsc.wa.gov.au)

Go to our website [www.disability.wa.gov.au](http://www.disability.wa.gov.au)

## Information and Support Network

We have an engagement team who can answer your queries and provide you with up-to-date information about WA NDIS My Way. In each eNewsletter, the team will advise you of upcoming meetings, forums and events.

You can also provide details of your own events so we can help publicise and encourage attendance by others in the Information and Support Network.

1800 996 214

[MyWay@dsc.wa.gov.au](mailto:MyWay@dsc.wa.gov.au)

## Careers with the Disability Services Commission

The disability sector in Western Australia is in a highly dynamic phase.

The Commission is looking for people who can embrace and drive the reforms and ensure that WA remains a national leader in the delivery of quality disability supports and services.

Please click below for a list of current vacancies.

[Job opportunities](#)

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