

## December 2015 Newsletter for WA NDIS My Way

### WA NDIS My Way Kwinana office opening

Since the WA NDIS My Way trial started in Cockburn-Kwinana on 1 July this year the Commission's Kwinana team has grown from seven to 22 people, prompting a move to bigger premises. The new office was officially opened on 1 December 2015 in partnership with the City of Kwinana as part of Disability Awareness Week.

Parliamentary Secretary Assisting the Minister for Disability Services, Ms Andrea Mitchell formally opened the new office. A performance by the Intework choir and a presentation by Kwinana resident Wendy Smith, who is taking part in the WA NDIS My Way trial were part of the opening event.

### Full Story

<http://www.disability.wa.gov.au/news/news-dsc/news-2015/kwinana-office-expansion-boosts-local-wa-ndis-support/>

### Consumer feedback

The Commission has employed a number of strategies to monitor the WA NDIS My Way trial and consumer feedback at the local level. As well as the formal independent evaluation, these include consumer feedback received through independent consumer satisfaction surveys, quality evaluation reports, independently facilitated forums and the establishment of various governance and advisory groups. The feedback has been invaluable in refining the WA NDIS My Way model to be responsive in supporting people to achieve good outcomes.

An example of this feedback is the report from the independent consumer satisfaction survey in the Lower South West. It includes data on levels of satisfaction with the planning process, the extent to which current plans are meeting people's needs and the level of respect for carers, and the consideration of their needs in the planning process.

### Read the report

<http://www.disability.wa.gov.au/wa-ndis-my-way/wa-ndis-my-way/consumer-feedback/>

### Fifth Quarterly Report

The fifth quarterly report for the WA NDIS My Way trial has been released, and is the first since the Cockburn-Kwinana area joined the trial. The report highlights that more than 1,000 people became eligible to access supports and services during the July – September 2015 quarter, taking the total number of eligible people to 1,839.

It is also positive to note that, of those people who have had their plan reviewed this quarter, 90 per cent of their plan goals were achieved.

### Read the Fifth Quarterly Report

<http://www.disability.wa.gov.au/wa-ndis-my-way/wa-ndis-my-way/quarterly-reports/>

## **First WA NDIS My Way Financial Sustainability Summary Report**

Following the first 12 months of the trial, the independent WA Actuary has produced a WA NDIS My Way Financial Sustainability Summary Report. This report provides a critical examination of the baseline forecasts of numbers of individuals, average plan costs and the Commission's risk management practices.

As part of the report findings, the Actuary recommended the Commission include an internal monthly monitoring dashboard to its performance monitoring. This dashboard will be updated monthly and made available on the WA NDIS My Way reports page of the Commission's website.

### **Read the report**

<http://www.disability.wa.gov.au/Global/Publications/WA-NDIS-My-Way/Quarterly%20reports/WA%20NDIS%20My%20Way%20Financial%20Sustainability%20Summary%20Report%202014-15.pdf>

### **Meet the engagement team**

The Commission's engagement team is here to answer any questions you have about WA NDIS My Way. They can provide you with up-to-date information and resources, arrange presentations or speakers for your organisation, and discuss ideas for promoting your WA NDIS My Way events.

In the coming weeks Carmel, Jasmine, Robyn and Veronica will be visiting local libraries, shopping centres and community facilities in the Cockburn-Kwinana area to talk to people in the community about the WA NDIS My Way trial. For full details visit our website, phone 1800 996 214 or email [MyWay@dsc.wa.gov.au](mailto:MyWay@dsc.wa.gov.au).

### **Upcoming engagement events**

<http://www.disability.wa.gov.au/wa-ndis-my-way/wa-ndis-my-way/consultation-and-community-engagement/upcoming-engagement-events/>

### **Service provider expos**

Disability and mental health service providers and people eligible for, or participating in, the WA NDIS My Way trial in the Cockburn-Kwinana area had the opportunity to connect at three Commission-hosted expos held during October and November. People visiting the expos were able to explore supports and services offered by service providers, and meet My Way Coordinators and other people involved in the trial in their local area.

### **Read more**

<http://www.disability.wa.gov.au/news/news-dsc/news-2015/cockburn-kwinana-service-provider-expo-series/>

### **Information sessions for new service providers**

During September, the Commission hosted two information sessions for new service providers in the WA NDIS My Way trial. The sessions were designed to support service providers in understanding the model, individualised planning and the support cluster and price framework.

The sessions ran over two days giving providers an opportunity to ask questions, provide feedback and receive up-to-date information. Full details about the WA NDIS My Way model, support cluster and price framework and planning policy are on the Commission's website.

### **More information**

<http://www.disability.wa.gov.au/wa-ndis-my-way/wa-ndis-my-way/>

### **Personal story – Baylee Pes**

The development and implementation of Baylee Pes' WA NDIS My Way plan has had positive outcomes for Baylee and the whole family. Baylee's plan works hand-in-hand with supports he receives from his dedicated parents and professionals, and from the Health and Education departments. This combination of supports enables him to join in community activities he wouldn't otherwise be able to. He's also learning communication and life skills and improving his independence and well-being. In addition his mum and dad are now able to spend more time together as a couple and with Baylee's brother, Jye.

### **Read more**

<http://www.disability.wa.gov.au/individuals-families-and-carers/for-individuals-families-and-carers/stories/Baylee-Pes/>

## **Check whether you may be able to take part in the trial Am I Eligible?**

[http://www.dsc.wa.gov.au/Am\\_I\\_Eligible/](http://www.dsc.wa.gov.au/Am_I_Eligible/)

### **We value your feedback**

We welcome suggestions, comments and questions about the WA NDIS My Way trial, so please get in touch. Call 1800 996 214 or TTY 9426 9315.

Email us on [MyWay@dsc.wa.gov.au](mailto:MyWay@dsc.wa.gov.au)

Go to our website [www.disability.wa.gov.au](http://www.disability.wa.gov.au)

### **Careers with the Disability Services Commission**

The disability sector in Western Australia is in a highly dynamic phase.

The Commission is looking for people who can embrace and drive the reforms and ensure that WA remains a national leader in the delivery of quality disability supports and services.

#### **Job opportunities**

<http://www.disability.wa.gov.au/about-us1/about-us/jobs/current-vacancies/>

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