



## Service Description

### South Metro

#### Name of Organisation:

Rocky Bay

#### Website (link):

<http://www.rockybay.org.au/>

#### Areas Covered:

- Mandurah and Rockingham

#### Support Clusters:

1. **Accommodation** is where you live and includes daily support needs.
2. **Daily living** support will help you to live on your own and be part of the community. It can also help you **learn** skills in personal care, communication, shopping, cooking and cleaning. This support can be used to get help with transport and teach family and carers how to support you.
4. **Wellbeing** support will help you to find a job or do community activities.
5. **Having a break** can help you to do things you enjoy and have a good relationship with your family and friends. You can get help to give your carer a break, go to activities or go to respite care in your own home or somewhere else.
6. **Support Planning** will help you if things in your life change. Support can be used when something happens that you did not know would happen, when there are many things to manage that you need help with and to plan during these times. Support can also be used by your main service provider to manage 3 or more of your services.
7. **Behaviour support and specialist care**
  - 7a. Behaviour Support.
  - 7b. Specialist care for persons with high care needs (includes nursing care in the community for people with high care needs).
8. **Therapy and Specific Support** will help you do more for yourself and be included in the community.

#### **For the above cluster(s), Rocky Bay is able to offer**

Services to individuals with psycho-social disability and Shared Management

## Rocky Bay's service description:

Rocky Bay – discovering abilities, growing together.

Our purpose: Optimising the quality of life for people living with disability.

Rocky Bay is a leading provider of disability services, offering choice and independence to thousands of people of all ages living with disability in Western Australia. Our breadth of services, equipment and facilities, quality focus, highly experienced employees and large support team set us apart from other providers.

You can trust us to provide the support and services you need to achieve your goals.

With a focus on quality and service excellence, Rocky Bay staff listen to your needs and tailor services accordingly. We deliver a wide range of therapies, the latest equipment and technology, supported accommodation options, respite guest houses, innovative community inclusion and skills development programs, training and employment opportunities – in the home, at our centres and in the community.

- Here for you and your family – all ages, all areas, all disabilities – including autism, neurological, physical, sensory, intellectual and cognitive disability
- Broadest range of services – all the support you need under one roof, individualised and tailored to your specific needs and life goals
- Conveniently located with facilities in Mosman Park, Cockburn, Duncraig, Gosnells, Beeliar, Rockingham, Mandurah, Midland, Joondalup, Nollamara, Girrawheen, Mirrabooka, Langford, Ascot with several new locations opening this year
- Customer engagement team dedicated to supporting you through your move to NDIS funding and Rocky Bay
- Values of providing excellent customer service, looking for better ways, working together and being professional and accountable ensure over 850 employees deliver exceptional service

## Contact details for people with disability and families:

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