



## Service Description

### South Metro

#### Name of Organisation:

Interchange WA

#### Website (link):

[www.interchangewa.org.au](http://www.interchangewa.org.au)

#### Areas Covered:

- Mandurah; and
- Rockingham

#### Support Clusters:

1. **Accommodation** is where you live and includes daily support needs.
2. **Daily living** support will help you to live on your own and be part of the community. It can also help you **learn** skills in personal care, communication, shopping, cooking and cleaning. This support can be used to get help with transport and teach family and carers how to support you.
4. **Wellbeing** support will help you to find a job or do community activities.
5. **Having a break** can help you to do things you enjoy and have a good relationship with your family and friends. You can get help to give your carer a break, go to activities or go to respite care in your own home or somewhere else.
6. **Support Planning** will help you if things in your life change. Support can be used when something happens that you did not know would happen, when there are many things to manage that you need help with and to plan during these times. Support can also be used by your main service provider to manage 3 or more of your services.
7. **Behaviour support and specialist care**
  - 7a. Behaviour Support.
  - 7b. Specialist care for persons with high care needs (includes nursing care in the community for people with high care needs).

#### For the above cluster(s), Interchange is able to offer

- Services to individuals with psycho-social disability
- Shared Management

## Interchange's service description:

Interchange delivers a broad range of services designed to enhance a person's ability to live a good life, both at home and in the community. With a focus on individualised, one-to-one support and life-skills development, we assist people to meet their everyday needs and achieve their goals.

Our staff have experience supporting people of all levels of ability, and with complex needs such as medication, mobility and behaviours, as well as in linking people to mainstream services and service providers. We work with school-aged children and adults across the South Metro area from our locations in Mandurah and Rockingham.

- Community access and inclusion is our core business. However, we also provide a range of other individualised services, such as:
- Accommodation support: Assisting people to locate, secure and maintain independent and shared living arrangements such as drop-in support, host families and home sharing.
- Independent living /In-home support: Supporting people with their personal care and daily living requirements and facilitating home-based skills development.
- Valued roles through volunteering and employment: Our Seamless Transition and Customised Employment programs are designed to help individuals and families prepare for, and access meaningful post-school options. We facilitate volunteering and work experience placement as well as employment exploration.
- Shared management: Some people prefer to have greater control of their services. Partnering with Interchange allows people to have more choice about how and when services are delivered, and by whom.

Contact us for further information.

## Contact details:

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