



Service Description

South Metro

Name of Organisation:

Identity WA

Website (link):

www.identitywa.com.au

Areas Covered:

- Mandurah; and
- Rockingham

Support Clusters:

1. **Accommodation** is where you live and includes daily support needs.
2. **Daily living** support will help you to live on your own and be part of the community. It can also help you **learn** skills in personal care, communication, shopping, cooking and cleaning. This support can be used to get help with transport and teach family and carers how to support you.
4. **Wellbeing** support will help you to find a job or do community activities.
5. **Having a break** can help you to do things you enjoy and have a good relationship with your family and friends. You can get help to give your carer a break, go to activities or go to respite care in your own home or somewhere else.
6. **Support Planning** will help you if things in your life change. Support can be used when something happens that you did not know would happen, when there are many things to manage that you need help with and to plan during these times. Support can also be used by your main service provider to manage 3 or more of your services.
7. **Behaviour support and specialist care**
 - 7a. Behaviour Support.
 - 7b. Specialist care for persons with high care needs (includes nursing care in the community for people with high care needs).
8. **Therapy and Specific Support** will help you do more for yourself and be included in the community.

For the above cluster(s), Identity WA is able to offer (remove service(s) not provided)

- Services to individuals with psycho-social disability; and
- Shared Management

Identity WA's service description:

For 40 years, Identitywa has been creating opportunities for people to live their life with a sense of purpose, a sense of belonging and a sense of wellbeing.

Assists individuals and their families with:

- Independent living support and skills development in the person's own home or in one 35 shared living houses (staffed 24 hours) across Perth
- Participation in community, social and recreational activities
- Having a break by providing support in the person's own home or in short term houses - Nollamara (children), Riverton (children) and Koondoola (adults).
- Occupational therapy and coordinating the combination of therapies that the person may need
- Coordinating and planning support, particularly in complex situations
- Support and skill development in plan management – through a range of shared management options

Offers high quality, reliable service delivery - in addition to the mandatory requirements for disability providers:

- Identitywa is the only WA provider implementing Person Centred Active Support practice, a way of working that enables everyone, no matter what their level of disability, to make choices and participate in meaningful activities and social relationships
- Our staff complete a program of initial training and thereafter, participate in an annual program of training and development
- Our direct care staff are regularly supervised by their Team Leader and are supported by our Employee Mentor
- In-house nursing, positive behaviour and occupational therapy support is readily accessible by staff for the people they support, as and when required
- Our staff rostering office can fill shift vacancies at short notice, matching workers with individuals.

Contact details:

Primary contact person	Stuart Pasley	Secondary contact person	Helan Pereira
Title	Planning Officer	Title	Team Leader
Areas covered	Armadale, Serpentine, Jarrahdale, Rockingham, Mandurah	Areas covered	Rockingham, Cockburn, Kwinana, Mandurah
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