



## Service Description

### South Metro

#### Name of Organisation:

Richmond Wellbeing

#### Website (link):

[www.rw.org.au](http://www.rw.org.au)

#### Areas Covered:

- Mandurah; and
- Rockingham

#### Support Clusters:

1. **Accommodation** is where you live and includes daily support needs.
2. **Daily living** support will help you to live on your own and be part of the community. It can also help you **learn** skills in personal care, communication, shopping, cooking and cleaning. This support can be used to get help with transport and teach family and carers how to support you.
4. **Wellbeing** support will help you to find a job or do community activities.
5. **Having a break** can help you to do things you enjoy and have a good relationship with your family and friends. You can get help to give your carer a break, go to activities or go to respite care in your own home or somewhere else.
6. **Support Planning** will help you if things in your life change. Support can be used when something happens that you did not know would happen, when there are many things to manage that you need help with and to plan during these times. Support can also be used by your main service provider to manage 3 or more of your services.
7. **Behaviour support and specialist care**
  - 7a. Behaviour Support.
  - 7b. Specialist care for persons with high care needs (includes nursing care in the community for people with high care needs).
8. **Therapy and Specific Support** will help you do more for yourself and be included in the community.

#### For the above cluster(s), Richmond Wellbeing is able to offer

- Services to individuals with psycho-social disability and Shared Management

## Richmond Wellbeing's service description

Richmond Wellbeing has over 40 years' experience providing services to the Western Australian community. We provide flexible, person-centred services to people with psycho-social, intellectual, cognitive, and dual-diagnosis disabilities.

Richmond Wellbeing knows each person has a unique experience and engages with you in a personalised manner, tailoring services to meet your needs and wishes to achieve your individual goals.

Richmond Wellbeing believes by creating an environment which promotes overall wellbeing, you can build new relationships, become more active, gain independence and motivation, and build skills to meet the challenges of everyday life.

We can assist you towards self-empowerment and living well in your home and community by working alongside you in the areas of:

- accessing the community and recreation
- learning new skills
- employment and job readiness
- relationship development and personal support
- wellbeing therapy support
- behaviour support
- episodic coordination
- supported accommodation
- mentoring
- assistance with day-to-day life (such as shopping or transport).

You and your family and support networks are central to all planning and decision making. We look at your strengths, preferences and abilities to ensure you have choice and control throughout your plan. Together we will regularly review your services and refine your goals, but also highlight your achievements and take time to celebrate your successes.

Richmond Wellbeing offers a safe and welcoming environment for all people. We specialise in supporting people from LGBTIQ+, CaLD and Aboriginal and Torres Strait Islander communities to understand and access the NDIS and other mental health and community services in a safe and relatable way.

### Contact details:

<b>Primary contact person</b>	Intake Team	<b>Secondary contact person</b>	Richmond Wellbeing
<b>Areas covered</b>	Mandurah, Rockingham	<b>Areas covered</b>	Mandurah, Rockingham
<b>Telephone/ mobile</b>	1800 742 466	<b>Telephone/ mobile</b>	1800 742 466
<b>E-mail address</b>	Intake@rw.org.au	<b>E-mail address</b>	Admin@rw.org.au

