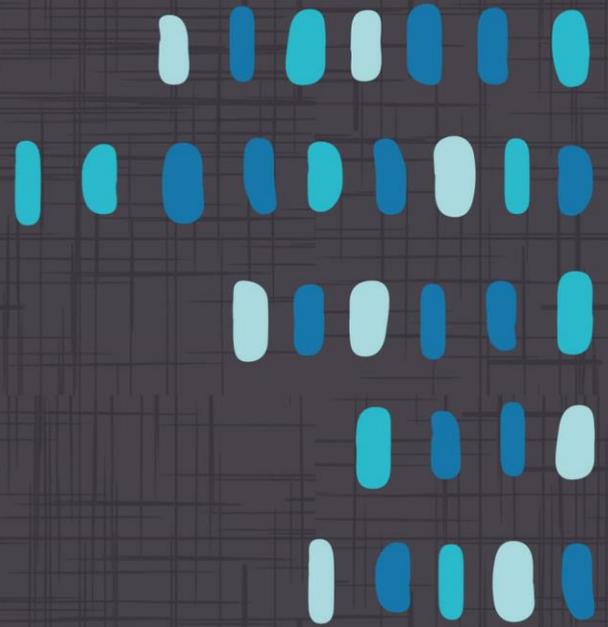




Government of **Western Australia**
Department of **Communities**



National Disability Insurance Scheme

Western Australia

Quarterly Performance Report

June 2018



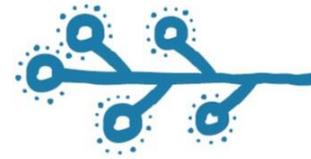
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The Disability Services Commission is the statutory authority responsible for disability services in Western Australia. On 1 July 2017, the Disability Services Commission became part of the newly formed Department of Communities. For the purposes of this report, the Disability Services Commission is referred to as the Department of Communities (Disability Services).



Foreword



On 12 December 2017, the Commonwealth and Western Australian (WA) governments signed a new Bilateral Agreement which will see the National Disability Insurance Agency (NDIA) assume responsibility for delivering the National Disability Insurance Scheme (NDIS) in WA from 1 July 2018.

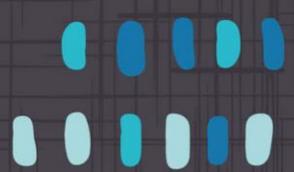
The new agreement replaces the Bilateral Agreement between the Commonwealth and Western Australian governments for transition to a nationally consistent, State-administered NDIS in WA, which was signed on 31 January 2017.

The WA Government will continue operation of the existing State-administered NDIS sites in the Kimberley-Pilbara, North East Metropolitan, South Metropolitan, Lower South West, Cockburn-Kwinana and Central South Metropolitan regions until their transfer to the NDIA.

This report provides a performance snapshot of the State-administered regions of the NDIS in WA as at 30 June 2018, and is the last report of its type.



¹ Includes individuals carried forward from State-administered regions of the WA NDIS.



Actuary's statement



This actuary statement is part of the final compliance report for the WA NDIS. In line with the current Bilateral Agreement between the State and Commonwealth, the handover of administration of the scheme from the Department of Communities to the National Disability Insurance Agency began on 1 July 2018. Therefore, we make no comment on expectations of future experience and refer only to experience of the WA NDIS up to 30 June 2018.

WA NDIS has provided over \$300 million in funding, and as at 30 June 2018 supports 7,681 participants across six regions. With the fourth year of the scheme complete, both participant numbers and total committed costs are lower than initially forecast.

In Rockingham, Mandurah, the Pilbara and Kimberley regions (which only began operations on 1 July 2017), the scheme appeared to be approaching a mature state. Across all regions, the proportion of participants with an approved plan has risen from 89 per cent as at 31 March 2018 to 98 per cent as at 30 June 2018; almost all participants had an active approved plan.

The average annualised committed cost has increased by 3 per cent since 31 March 2018 and was at \$41,813 which is in line with the Bilateral Agreement average plan size of \$41,383. One source of growth in average funding was a result of the entry of higher need participants in the newest WA NDIS sites. Another source of growth in average funding was due to upward revisions in funding requirements for existing participants at second and subsequent annual plan reviews.

Alan Greenfield

Principal

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Getting started with the WA NDIS

The process for getting started with the WA NDIS involves four key milestones, as outlined in Figure 1.

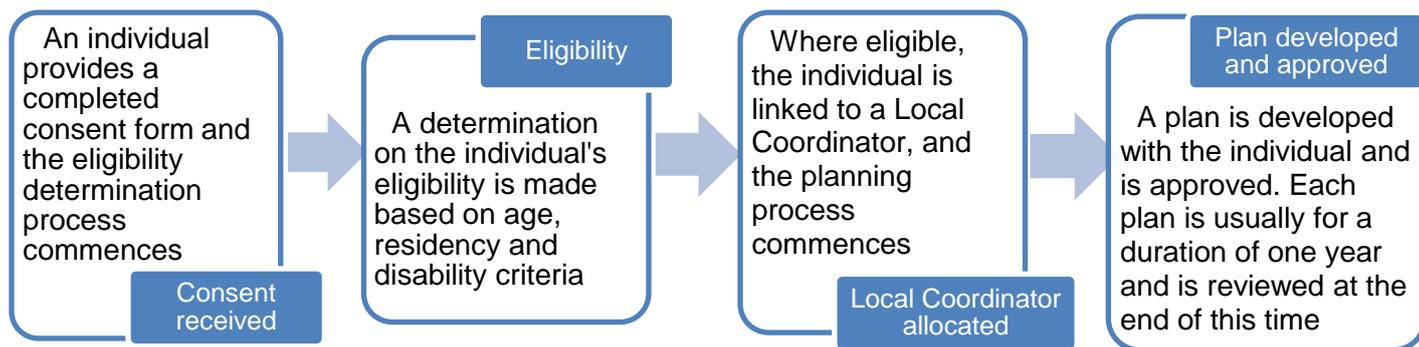


Figure 1: The key milestones when getting started with the NDIS

Table 1 shows the intake of new eligible individuals for the year ended 30 June 2018. A total of 3,999 individuals had an initial plan approved.

Table 1: Intake

Individuals with an initial plan approved	3,999
-------------------------------------------	-------

The average timeframe from receipt of an individual's consent form to the date the plan is approved is 98 days. Table 2 shows the time from consent to each milestone for the year ended 30 June 2018.

Table 2: Milestone timeframes

	Consent date to eligibility determination	Consent date to linking with Local Coordinator *	Consent date to plan approval
This year	36 days	32 days	98 days

*Of individuals who have been determined eligible.



Outcome of eligibility applications

To access the WA NDIS, an individual must meet specific eligibility requirements.² After consenting to an eligibility determination, an individual receives confirmation of whether they are eligible for the WA NDIS or not.

A total of 3,019 individuals have given consent to an initial eligibility determination for the year ended 30 June 2018. Of these, 2,124 met the eligibility requirements for the WA NDIS and 514 were determined to be ineligible. One hundred and sixty-four applications were withdrawn, and a further 217 applications remain in progress. Of the 2,124 individuals determined to be eligible for the year ended 30 June 2018, 1,868 have a current approved plan.

Table 3 and Table 4 present the outcomes of eligibility determinations for the year ended 30 June 2018.

Table 3: Outcomes of eligibility determinations

Outcome	Number of applicants	Percentage
Eligible	2,124	81%
Ineligible	514	19%

Table 4: Ineligible individual characteristics

	Number of individuals
Disability criteria not met	456
Residency criteria not met	18
Other reason	40
Total ineligible individuals	514

² The specific requirements are outlined at <http://www.disability.wa.gov.au/wa-ndis/wa-ndis/eligibility/who-is-eligible/>



Providers and markets

Number of approved providers

An approved provider is a business or organisation that formally registers with the Department of Communities (Disability Services) to deliver a product or service to individuals in the WA NDIS.

Potential providers apply for the cluster(s) of services they wish to provide to individuals with disability. Each registration application is assessed by a Registration Evaluation Panel, and providers must meet specific criteria for the relevant cluster(s) to be registered. The Assistant Director General, Disability Services approves the Registration Evaluation Panel recommendations and supporting documentation as delegate. The Disability Services Board notes the final outcome of registration applications.

There was a fourteen per cent increase in the number of service providers this quarter.

Provider characteristics and market profile

Table 5: Jurisdiction and service type

Service Provider Profile	Allied Health	Disability Support	Disability Equipment	Plan Management	Other	Total Service Providers ³
Footprint						
National	13	19	2	9	7	19
State	96	180	38	55	33	226
Total	109	199	40	64	40	245

³ Service providers may deliver multiple services; service types will therefore generally be greater than the total number of service providers.



Table 6: Provider type and service type

Service Provider Profile	Allied Health	Disability Support	Disability Equipment	Plan Management	Other	Total Service Providers⁴
Provider type						
Not-for-Profit Organisations	46	118	22	48	33	123
For Profit Organisations	63	79	16	15	6	118
Public and Government Agencies ⁵	0	2	2	1	1	4
Total	109	199	40	64	40	245

⁴ Service providers may deliver multiple services; service types will therefore generally be greater than the total number of service providers.

⁵ Public and government agencies include other government departments or agencies and Local Government Authorities that provide specific services to people with disability.



Outcomes for individuals

Proportion of plans with goals achieved

An individual's goals are included in their WA NDIS plan. These goals enable the individual and their Local Coordinator to determine whether the plan is appropriate for the individual. The outcome of each goal is linked to one of six specific domains, which are:



Economic



Education



Health and well-being



Independence



Living arrangements



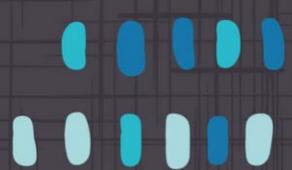
Social

A review occurs either at a plan's end date, or as requested due to changed circumstances. If progress has been made toward 50 per cent or more of an individual's goals at the time the plan is reviewed, the individual's plan is considered to have been achieved. The review process allows for consideration of the individual's goals and informs development of subsequent plans.

Of all plans reviewed for the year ended 30 June 2018, 83 per cent included overall goal outcomes which had been achieved, as shown in Table 7.

Table 7: Proportion of plans with goals achieved

	Number of plans reviewed	Proportion
Plans with goals achieved	3,188	83%
Plans with goals not achieved	652	17%
Total plans reviewed	3,840	



Proportion of goals achieved in social and economic domains

Of all plans reviewed for the year ended 30 June 2018, five per cent of goals identified economic outcomes, and 71 per cent of these were achieved. Twenty per cent of goals identified social outcomes, of which 74 per cent were achieved. These results are shown in Table 8.

Table 8: Plan goal achievement linked to improved economic and social outcomes

Domain	Proportion of total plan goals	Proportion with plan goals achieved
Economic	5%	71%
Social	20%	74%



Characteristics of participating individuals

Numbers of individuals and average costs

Gender and age group

There were 7,681 eligible individuals at the end of the quarter, of which 62 per cent were male. About 33 per cent of the 7,681 individuals are aged 5 to 14, making this the largest age group.

Figure 2 shows the gender and age profile at the end of this quarter.

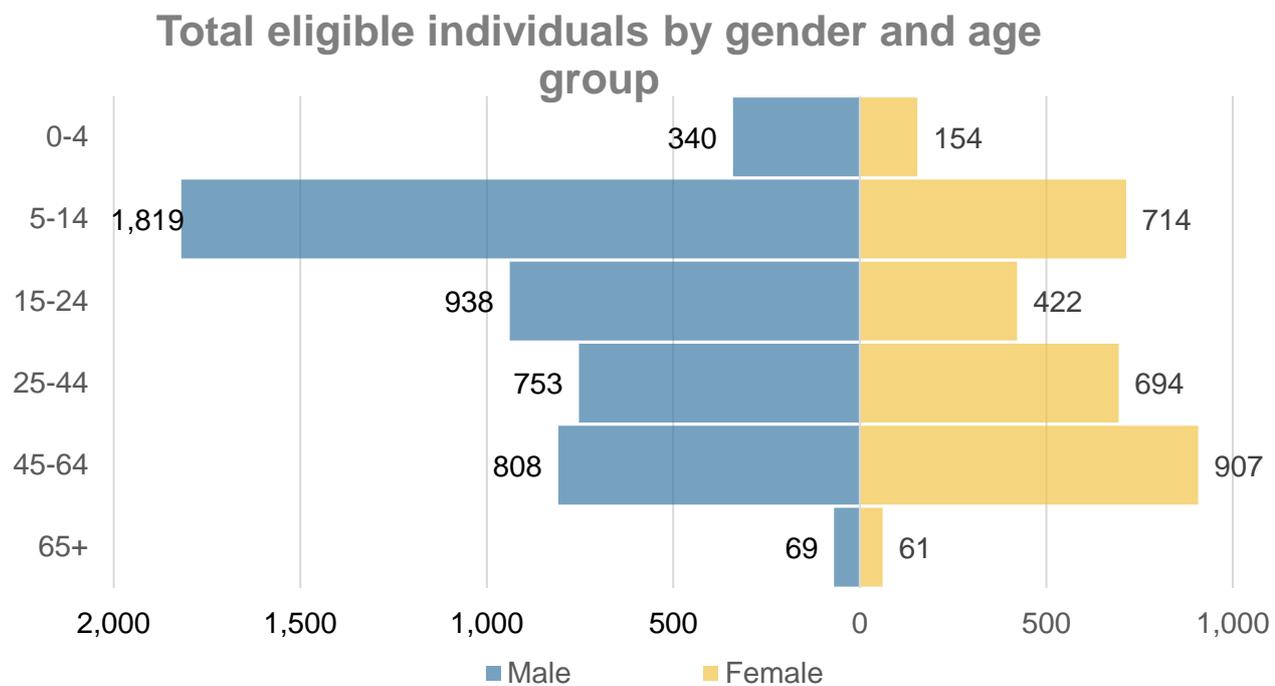


Figure 2: Gender and age group profiles



Figure 3 shows package costs by gender and age group. Both the average and median annualised package cost is highest for participants in the 25 to 44 age group. This is consistent with the cost profile seen in previous quarters.

Average and median annualised cost of packages by gender and age group

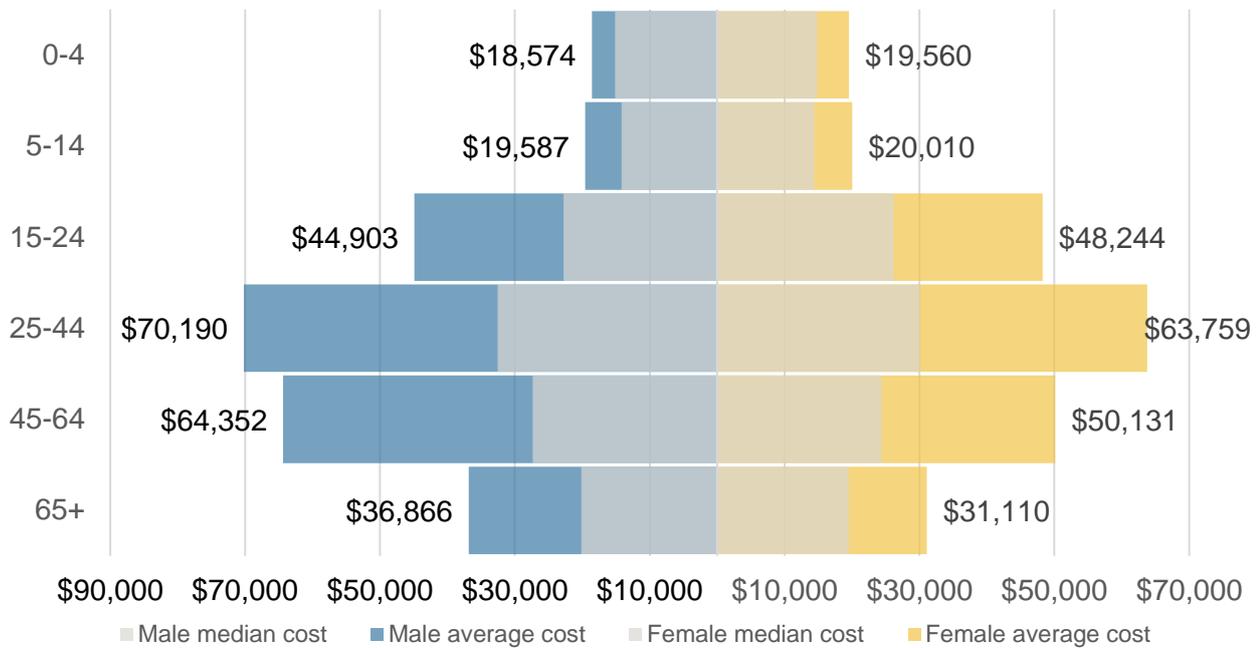


Figure 3: Average and median annualised package cost by gender and age group

Cultural and linguistic diversity

There are 509 individuals who identify as culturally and linguistically diverse (CaLD), equivalent to seven per cent of eligible individuals.

Aboriginal and/or Torres Strait Islanders

There are 744 individuals who identify as Aboriginal and/or Torres Strait Islander, equivalent to 10 per cent of eligible individuals.



Primary disability category

The primary disability categories with the highest number of individuals are autism and intellectual disability.

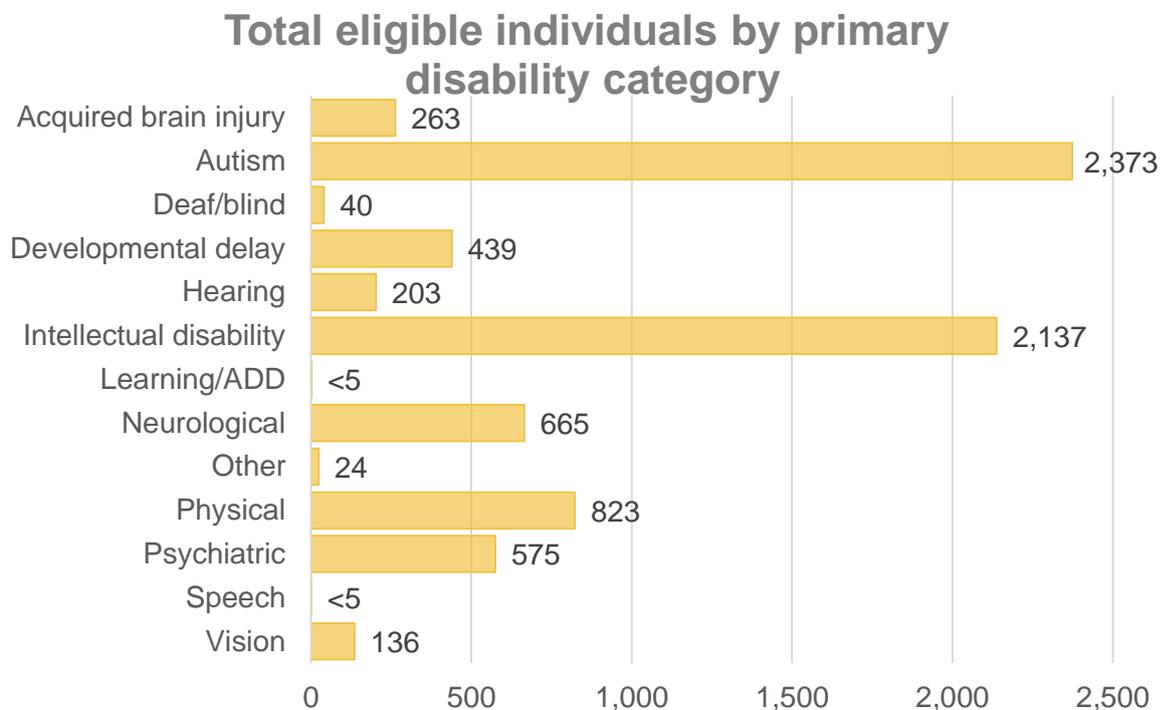


Figure 4: Total eligible individuals by primary disability category

Average and median annualised package cost is highest in the acquired brain injury category, followed by the intellectual disability category. The average annualised package cost in the acquired brain injury category is \$84,846 and the median is \$43,007.

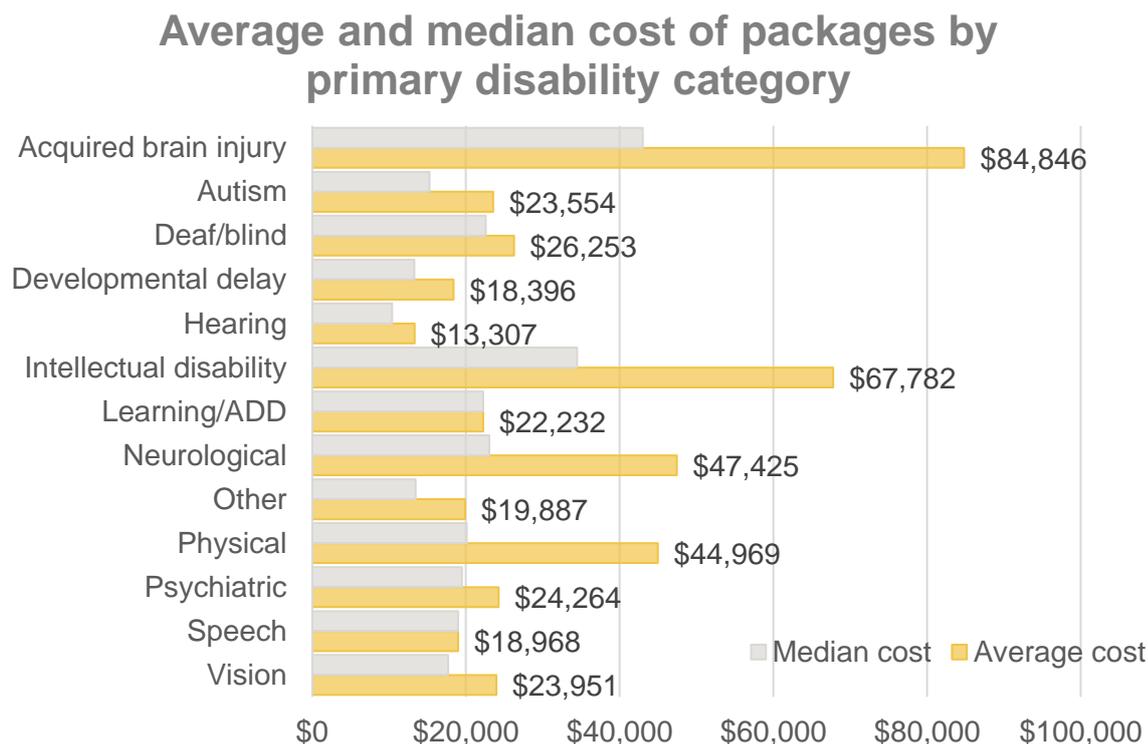


Figure 5: Average and median annualised package cost by primary disability category



Scheme sustainability

Committed support

Committed support is the value of support services in an individual's plan, as an annualised amount. The total annualised value of all current plans at the end of the quarter assumes that all current plans have a 12-month duration. Where the plan is shorter than 12 months the costs are 'annualised' or calculated for a 12-month period. The total committed support in plans active at the end of this quarter is approximately \$316 million.

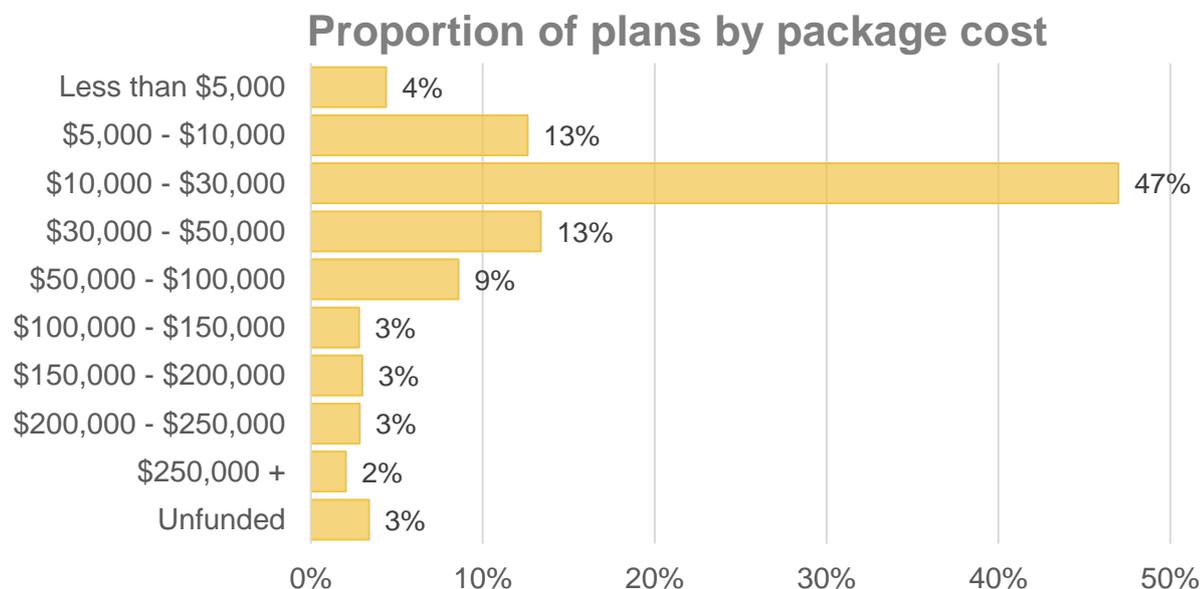
Actual payments

For the year ended 30 June 2018, actual payments made in relation to plans totalled \$187.7 million.

Distribution of package costs

Figure 6 presents the distribution of package costs. Forty-seven per cent of plans are between \$10,000 and \$30,000.

Figure 6: Proportion of plans by package cost



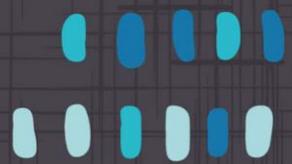


Total, average and median plan costs

The average plan cost is the total committed cost of current plans divided by the total number of current plans. The median is the mid-point value when current plans are ordered in ascending order of committed cost. Table 9 presents information about current plans as at the end of the quarter.

Table 9: Total, average and median plan costs

Total current plans	7,552
Total committed cost	\$315,772,761
Average committed plan cost	\$41,813
Median committed plan cost	\$19,115



Information, linkages and capacity building

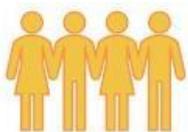
Information, linkages and capacity building (ILC) supports individuals with disability, their families and carers to participate in their community, while also supporting communities to become more accessible and inclusive.

ILC grants

Following the decision that Western Australia will move to the nationally-administered NDIS on 1 July 2018, an investment of more than \$5.2 million has been contributed by the Commonwealth and WA governments to top-up the existing funding of the Information, Linkages and Capacity (ILC) Building grants to safeguard individuals' transition to the Scheme. In 2017-18, approximately \$8.9 million was awarded in ILC grants across the State.

The additional grants have been awarded for initiatives across four priority areas that focus on:

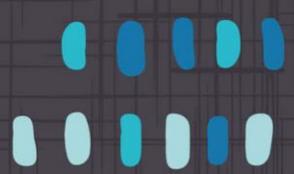
- improving links for people with disability to relevant mainstream and community services;
- increasing knowledge and capability within mainstream services;
- connecting people with disability and their communities; and
- supporting people with disability to engage with and navigate the NDIS.



In 2017-18, over 7,500 people have benefited from ILC grant activities in regions across the State. Some people may have attended multiple events.



These activities included hosting information sessions and workshops, developing booklets, toolkits, audio-visual and advertising materials, and undertaking individual consultations.



Local Coordination

Local Coordinators provide ILC supports to individuals, families and carers by:

- Providing information about the supports and services in their community, and assisting individuals and families to connect with those supports and services.
- Building the capacity of individuals to self-advocate more effectively, and exercise choice and control over their lives.
- Building the capacity of communities to be more supportive of individuals with disability, and to meet their needs in a flexible, inclusive and responsive way.
- Assisting individuals to link with advocacy services where required, including the provision of some direct advocacy support.