



# Individuals, Families, Carers Information sheet 2C

Relevant for those in non-NDIS sites (i.e. not yet started transition to the Australia-wide NDIS).

## Australia-wide NDIS:

- the roll-out of the National Disability Insurance Scheme in Western Australia, operated by the National Disability Insurance Agency (NDIA).
- The NDIA commenced delivering the NDIS in WA with a trial site in the Perth Hills area. From 1 July 2018, the NDIA took responsibility for the NDIS in WA and is rolling this out on a geographical basis, in line with the NDIS Schedule: Western Australia. <http://disability.wa.gov.au/Global/Publications/NDIS/NDIS-Landing-Page/NDIS-transition-schedule-Western-Australia.pdf>

## Access to services

Until the Australia-wide NDIS is available in an area, people can still receive support from the Department of Communities, Disability Services via Local Coordinators and service providers. Local offices can be found here:

<http://disability.wa.gov.au/individuals-families-and-carers/for-individuals-families-and-carers/>

Until an area begins transition to the Australia-wide NDIS, the area will continue to operate. Individuals will continue to receive support through Disability Services until they have an approved NDIS plan.

Importantly, as areas get close to the transition commencement dates, the best way to make both eligibility and information requests will be through the NDIA. Access requests can be made up to six months prior to an area transitioning.

NDIA access request can be made by:

- telephoning 1800 800 110
- visiting the NDIA's Midland office at 78-80 Railway Parade, Midland WA 6056
- telephoning the Midland office on: 9235 7200

Note: there are [residency and age](#) requirements for the NDIS



## What if a person is not eligible for the NDIS and seeks alternative support from the Disability Services?

Disability Services will continue to support individuals who are currently in receipt of services, including those who do not meet NDIS eligibility requirements. Further information will be provided soon.

## Further information

Questions and answers are provided by the NDIA on their website, which may assist. These can be found at:

<https://www.ndis.gov.au/about-us/our-sites/WA/qanda.html>

To find out more about the Australia-wide NDIS, please contact:

- **Web:** [www.ndis.gov.au](http://www.ndis.gov.au) or **Phone:** 1800 800 110 (Freecall)